

WORLDWIDE LEADER IN UNIVERSAL CONTROL AND SENSING TECHNOLOGIES FOR THE SMART HOME ENTRUSTS ITC TO IMPLEMENT ORACLE EBS R12.2 GLOBALLY

CUSTOMER PROFILE

HQ

Scottsdale,
Arizona, USA

INDUSTRY

Consumer Electronics

EMPLOYEES

1,017

ITC SERVICES

- Consulting Services

Get in touch with our experts today to achieve maximum ROI out of your ERP Global Rollouts, Analytics, Testing & Development initiatives.

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INTRODUCTION

An American smart home technology provider & manufacturer of universal remote controls, IoT devices & software was looking for a partner to implement R12.2 in the US as well as roll it out globally across EMEA, APAC & LATAM regions.

CHALLENGES

- The Client had an unstable and old system/environment that was not able to support the day to day business needs
- Client was growing year after year and their system was not able to handle that growth and expansion
- A lot of the client's processes were manual, which was impacting the time to delivery and the cost of their end product
- No end-to-end visibility into their products/profit margins/costs, etc., as data was stored in a lot of different applications and spreadsheets
- Management was not able to make decisions timely due to no real-time visibility into inventory on hand/orders/back orders, etc
- There was no standard business process across the global offices and factories stored in a lot of different applications and spreadsheets

SOLUTION

As part of the Oracle R12 Global Project, ITC provided:

- Core Planning and Global Design for UEI Business and existing systems in the US, Asia, EMEA and Brazil
- Participated in global architecture and use of Global Chart of Accounts, Ledger Structures, Operating Units, Inventory Organizations
- Design, development and testing of the custom reports and extensions

RESULTS

- Provided a central system to capture data and provide end to end visibility of the overall global business
- Manual work was automated, increasing operation efficiency and saving costs
- Business processes were streamlined across the headquarters and subsidiaries
- The Business Intelligence provided real time data that improve decision making process and overall operations on a daily basis

ABOUT OUR EBS SERVICES

Our Oracle EBS Services allow you to leverage the full power of your EBS by designing a solution that is robust enough to address your functionality needs of today, while being scalable enough to keep pace as your business grows. All of our service options are designed to avoid critical interruptions and minimize downtime, while maintaining continuity as you unlock new opportunities in your EBS.

ITC ADVANTAGE

- Processes Standardization and Change Management
- Successfully delivered multiple Oracle EBS projects across global ERP Rollouts
- 20+ years of experience with deep functional expertise in EBS R12