

## PUBLIC SCHOOL DISTRICT UPGRADES FROM OBIEE 12C TO ORACLE ANALYTICS SERVER

MIGRATES ALL DASHBOARDS AND DELIVERS IMPROVED REPORTING CAPABILITIES

### CUSTOMER PROFILE

#### HQ

Greenville,  
South Carolina

#### INDUSTRY

Education

#### EMPLOYEES

9800

#### ITC SERVICES

Professional  
Services

#### APPLICATIONS & TECHNOLOGIES

- OBIEE 12c
- Oracle Analytics Server

### INTRODUCTION

The client is a large public school district located in South Carolina, serving more than 76,000 students in grades K-12. The district is comprised of over 100 schools, including traditional, magnet, and charter schools, as well as specialized centers for advanced studies in science, technology, engineering, and math (STEM) and the arts.

### CHALLENGES

The client wanted to upgrade to Oracle Analytics Server (OAS) for its advanced reporting capabilities and robust security features when compared to OBIEE 12c. They chose IT Convergence for our past experience working on similar projects, our pool of certified consultants, and our excellent customer references.

### SOLUTION

IT Convergence adopted a blended-shore delivery model as per the client's requirements and executed the upgrade successfully. We had to first upgrade their current version of OBIEE 12c to the latest version in order to upgrade to OAS. They were using Windows servers instead of the commonly used Linux servers, and the latest version of OAS for Windows had a few bugs which ITC fixed in collaboration with the Oracle team.

### RESULTS

- All OBIEE 12c dashboards were successfully migrated to Oracle Analytics Server
- A more modern and intuitive user interface that makes it easier for users to navigate and interact with the system
- Self-service analytics capabilities, allowing business users to create their own reports and dashboards without IT support
- OAS is more scalable compared to OBIEE 12c, making it more suitable for organizations with large data volumes

### ITC ADVANTAGE

- ITC's deep expertise in Oracle Analytics enabled faster migration
- ITC's blended shore model enabled flexible and cost-effective resource allocation